

*Rubio*®  
Wood**Cream**

**WARRANTY CONDITIONS**

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# RUBIO WOODCREAM WARRANTY CONDITIONS

## 1. PRODUCT DESCRIPTION

Rubio WoodCream is a breathable hydrophobic wax-based cream that colours and protects wood and makes it water-repellent. The hydrophobic Rubio WoodCream technology in combination with its unique cream structure offers both on product as on application level important benefits. This moisture-regulating cream provides a water-repellent and self-cleaning wood protection. The long contact technology ensures a perfect absorption of the cream into the wood's pores, without covering them, thus ensuring the wood's natural moisture balance and structure.

## 2. FEATURES

- Hydrophobic cream based on wax
- Cream structure
- Non film-forming, does not flake off
- Water-repellent with pearl effect
- Breathable and moisture-regulating
- Penetrates deep into the subsoil
- Low usage: 50 to 80 g/m<sup>2</sup> per layer, depending on the absorption of the substrate

*Please consult the technical data sheet for more information.*

## 3. GENERAL CONDITIONS

Rubio provides a 10-year guarantee on: a long-lasting wood protection that will not flake off, colour retention and water-repellent effect.

WATER-REPELLENT EFFECT	SELF-CLEANING EFFECT	COLOUR	FLAKE OFF
10 years*	10 years*	10 years*	10 years*

This warranty is based on the results obtained in the lab according to the most rigorous standard EN927-6 during an ACCELERATED WEATHERING TESTER Model QUV/ spray with solar eye irradiance control. The obtained results give the acceptable tolerance to the ageing and to the discolouration.

*We strongly advice to read our application instructions and technical data sheets before applying Rubio WoodCream.*

Colours covered by the Outdoor Guarantee: All colours except the colour Transparent #0.

Range of use:

- Wood outdoors - vertical wood application
- Wood moisture level: max. 18%
- Wood elements without ground contact according to EN 335-1, appl. class 2 and 3
- Building elements without dimensional stability: e.g. fences, framework, carports, wood sidings
- Building elements with limited dimensional stability: e.g. shutters, profiled boards, garden sheds
- Applies to timbers of a higher durability class than 3-5 according to EN 350-2-2

#### 4. MAINTENANCE INSTRUCTIONS

In general we recommend a yearly visual check-up just after winter season. Please check for the presence of the following three points:

- a.** Dirt & green deposits; clean with low pressure water and soft brush
- b.** Fading out of colours
- c.** Diminishing pearl effect

If necessary (concerning point b./c.) apply a maintenance coat according to the instructions. The frequency of maintenance depends on the weather conditions:

- In normal weather conditions: every 5 years
- In extreme weather conditions: every 3 years
- In ideal circumstances, this can take significantly longer: up to 10 years

Normal climates: when the colour fades, apply a maintenance coat of Rubio WoodCream with Rubio WoodCream Softener in a ratio from 9 parts Rubio WoodCream and 1 part Rubio WoodCream Softener to 1 part Rubio WoodCream and 1 part Rubio WoodCream Softener in order to achieve the desired result. Consult the technical data sheet for more information.

Frequency according to exposure, geographical situation, solar orientation of the treated wood, wood type, and desired shade. Waterfront, seaside, pilling, wetland, and marshland ... sometimes requiring a more frequent maintenance.

#### 5. EXCEPTIONS

The duration of 10 years is altered if the preparation, application, or maintenance was not observed or if the following parameters apply:

- Non-compliance with the rules of application supplied by Rubio Monocoat.
- Transparent #0 has no UV-protection.
- Application on damp wood.
- Application on weathered or dirty wood which has not been correctly prepared with Rubio Monocoat Exterior Wood Cleaner and water (see technical data sheet Rubio Monocoat Exterior Wood Cleaner).
- When using more than 10% Rubio WoodCream Softener for the first layer, for example: to create an aged or transparent effect.
- Residual presence of a previous treatment (stain, saturator, oil ...).
- Horizontal surfaces such as: terraces, decking, floors.
- Structural design failure.
- The area corresponding to a 3 cm radius around the fixation points (screws, nails) is excluded from any warranty.
- Application on wood contaminated by fungi or insects.
- Use of cleaning products not belonging to the Rubio Monocoat product range.
- Cleaning with a high-pressure device.
- Local repairs are not directly made after damage.

We draw your attention to:

Cuts and visible attachment points must undergo careful sectional repairs (Rubio WoodCream in sufficient quantities).

The warranty is limited to reimbursement of the product cost of the initial treatment, depreciation according to the table, on presentation of receipts and empty containers (initial application and maintenance). The application must be carried out correctly and according to the instructions provided.

Year 0-1	100%
Year 1-2	90%
Year 2-3	80%
Year 3-4	70%
Year 4-5	60%
Year 5-6	50%
Year 6-7	40%
Year 7-8	30%
Year 8-9	20%
Year 9-10	10%

## 6. CLAIMS

In the unlikely event that our product does not comply, and you want to make a claim under this warranty, Rubio Monocoat or its designated inspectors have the right to conduct inspections of the finish in question. Rubio Monocoat's liability is limited to the products applied.

## 7. NON-TRANSFER AND EXCLUSIONS

This guarantee applies only to the original purchaser and is not transferable. There are no other guarantees, expressed or implied, including merchantability or fitness for a particular purpose, other than those listed within this guarantee. No retailer, installer, dealer, distributor, manufacturer, agent or employee has the authority to increase the scope or alter the terms or coverage of this guarantee. Under no circumstances shall Rubio Monocoat be liable or in any manner responsible for any claim, loss or damage arising from the purchase, use or inability to use its products or from any special, indirect, incidental or consequential damages, regardless of theory, including, without limitation, punitive or exculpatory damages or attorney's fees. Total liability will be limited to and never exceed the cost of the finish applied. Your use of Rubio Monocoat implies and confirms your full agreement to the conditions of this warrantee.

*Please note that evidence of the purchase date and identity of the original purchaser is a condition for guarantee coverage and we strongly recommend that you keep it, together with our maintenance and care sheets, in a safe place.*